

HTCRHOA HOA
Dispute Resolution Policy

The Board of Directors of the HTCRHOA has approved the following policy for the resolution of all disputes regarding any issues alleged by a lot/homeowner against the HTCRHOA or issues alleged by the HTCRHOA against a lot/homeowner.

It is the intention of the Board of Directors of the HTCRHOA to resolve all issues between the Association and a lot/homeowner in a fair, efficient, and equitable manner. The Board invites all lot/homeowners to attend a board meeting and present their issues to the Board verbally. The Board will assess the situation and report back to the lot/homeowner within 30 days with a written answer, delivered via US Postal service or electronically via e-mail. Any unresolved issues will follow the detailed steps listed below:

1. The lot/homeowner will submit in writing all unresolved issues to the Board. The Board will then assess the situation and respond to the lot/homeowner in writing within 60 days.
2. Continuing unresolved issues will be referred to the Board's attorney who will attempt to negotiate a resolution with the lot/homeowner and/or the lot/homeowner's legal counsel.
3. If negotiation fails, the final step is to submit to arbitration in accordance with the then current rules of the American Arbitration Association. All arbitration actions must take place in the State of Colorado, County of El Paso. Any settlement shall be binding on all parties who forfeit all rights to civil action. All costs of arbitration shall become the financial responsibility of the lot/homeowner.